



SPOT WORKERS

Unlocking your mobile workers' full potential

OVER
20%

Time-on-task improvement. "It's like having 5 extra people on our team every day."

OVER
1,500

Backlog cases eliminated by one department in 2 months.

OVER
50%

Reduction in average days open per case. In some cases there is up to a 10x improvement.

Benefits

Do more with the workers you have

Workers go straight into the field, manage tasks on a phone, and respond to new requests in real time.

Increase visibility

See where your teams are and the status of any work order. Filter lists to understand where resources are being allocated.

Make your customers happy

Customers are notified as issues are resolved and workers can include notes and photographs when completed.



"Spot Workers has improved the efficiency of our operations tenfold. We're completely dependent on it now."

Deputy Director, Public Works

Familiar work day

Start simple and use familiar workflows to ease the transition. See immediate improvements with efficiency and responsiveness. Over time build out more robust workflows.

Typical day



Travel to office in the morning



Print and collect work orders



Complete all work orders



Radio or phone call to update



Return to office at end of day



Log completed work orders in CRM

New day



Receive work orders in app



Complete a work order and then check app



Receive continuous updates



Completed by You



Submitted by You



Recent

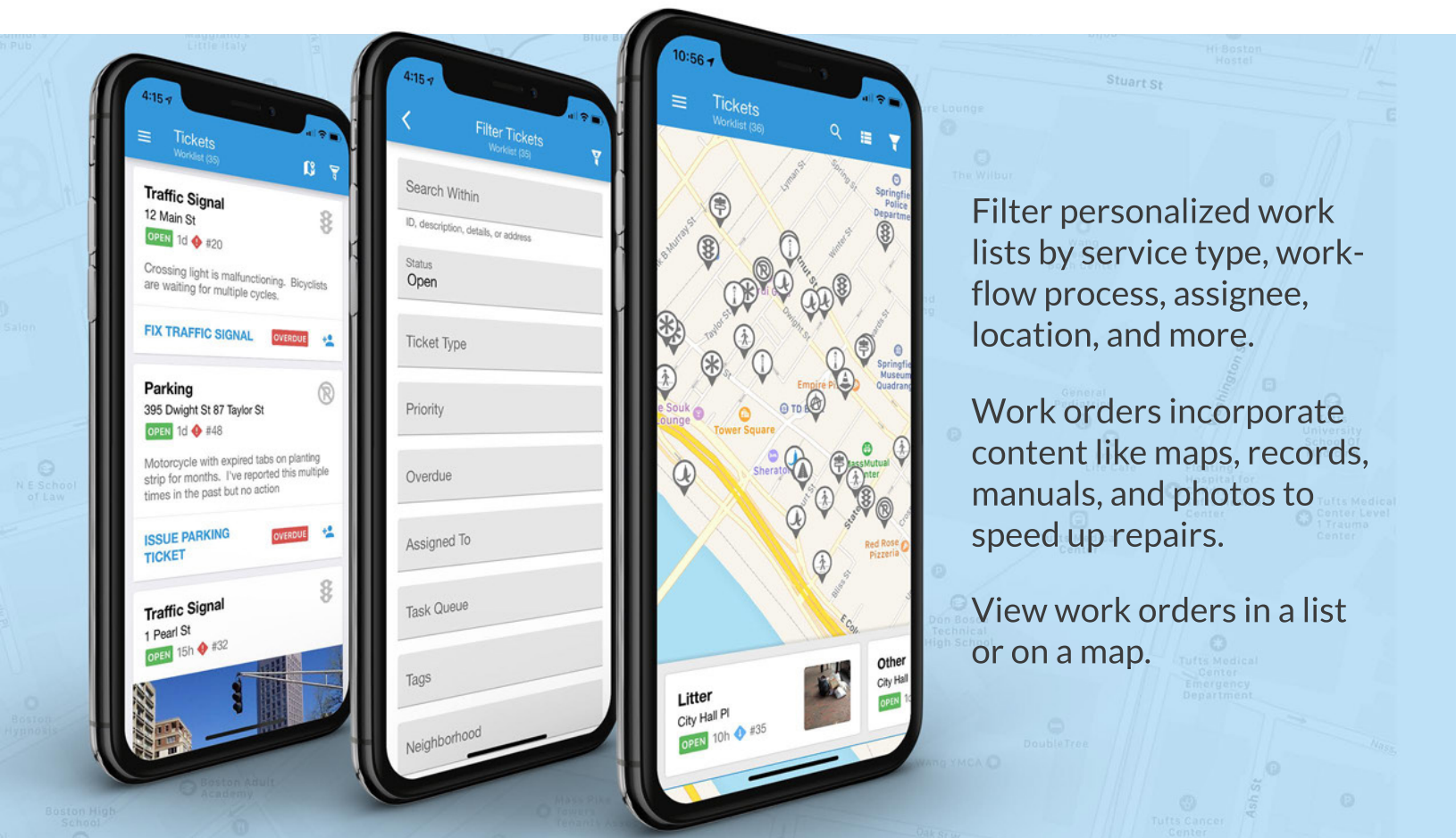
52



Work items are automatically logged as they are completed

Flexible

Spot Workers adapts to the way you work not the other way around.

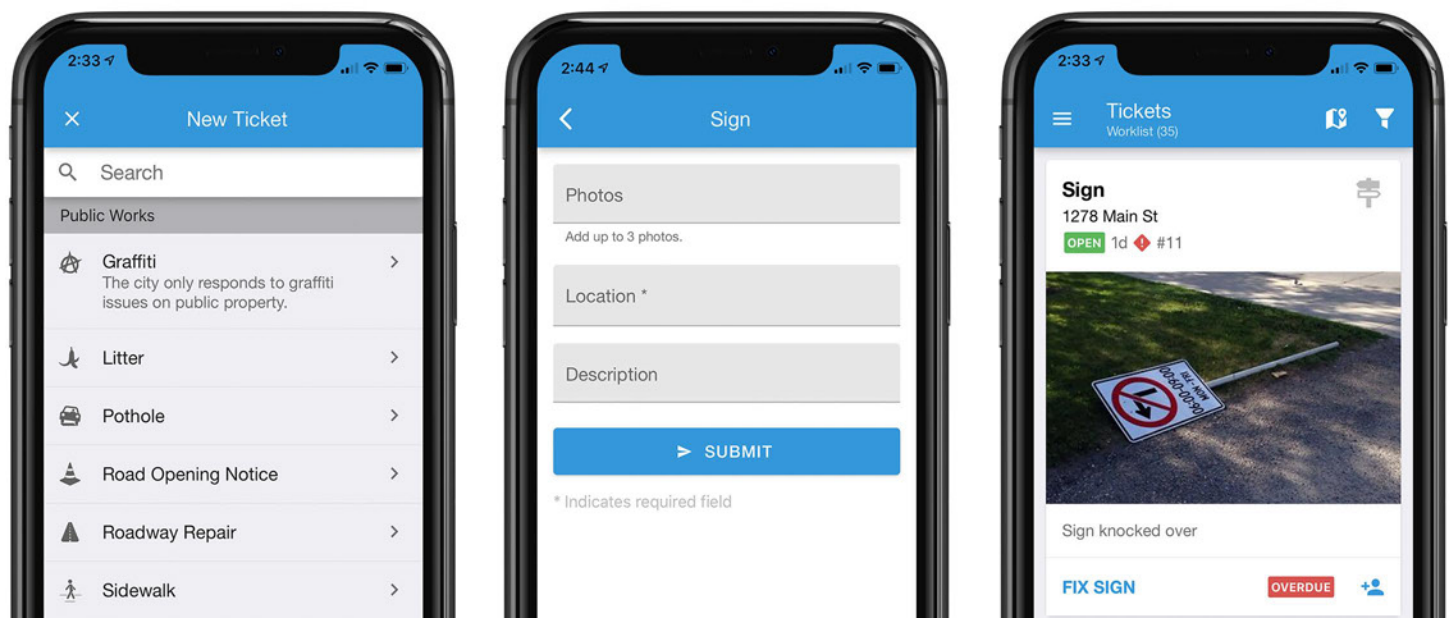


Easy to use

Runs on the tablets and phones you already use.

Intuitive and requires less than 10 minutes to learn.

Optimized for workers in the field.

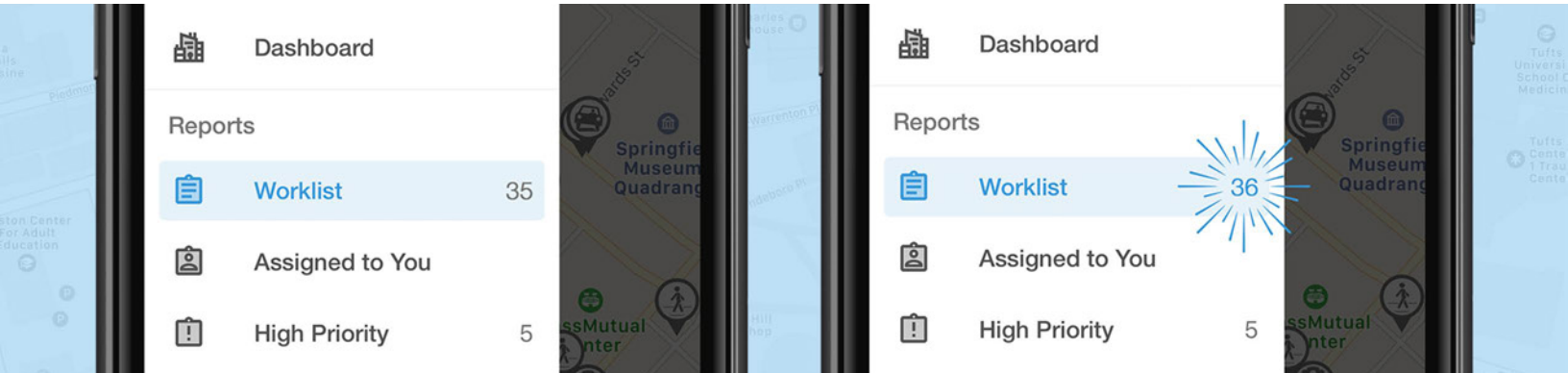


Real time

Monitor your teams and what they're working on right now.

Sift through millions of records using Live Views with faceted filtering.

Eliminate day-long delays and get field workers to their next tasks quickly.



Workers receive updates in the Spot Workers app immediately instead of having to return to the office for updated work orders.

How is Spot Workers being used?



Police Departments

A team of 120 police officers handle up to 5,000 Homeless encampment complaints a month. They often respond within an hour, providing the public photos of the vacated area.



Inspectors

50 inspectors no longer return to the office at 3:00pm every day to log violations. Instead they respond to complaints, issue citations, and schedule return visits from their mobile device in the field.



Waste Management

Public works inspectors often deliver a haul-away sticker in person within an hour from the request. Reducing pickup wait times from 3 weeks to a few days.

Also used by Parking Enforcement, Parks and Recreation, Public Works, and more.

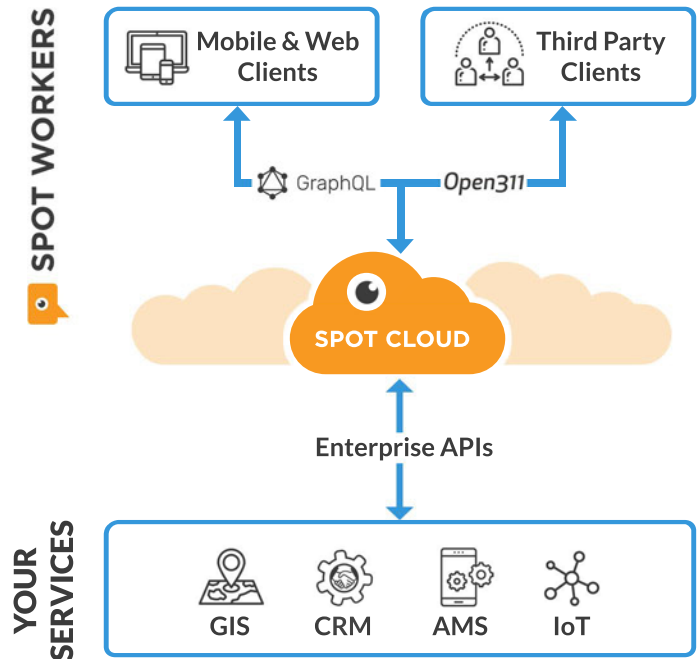
Reliable technology

Spot Workers securely integrates with your enterprise system.

Designed for speed and always-on access, so you can search millions of records in an instant.

Works offline with the reliability of a paper work order list.

Designed for iPhone, iPads, and Android devices

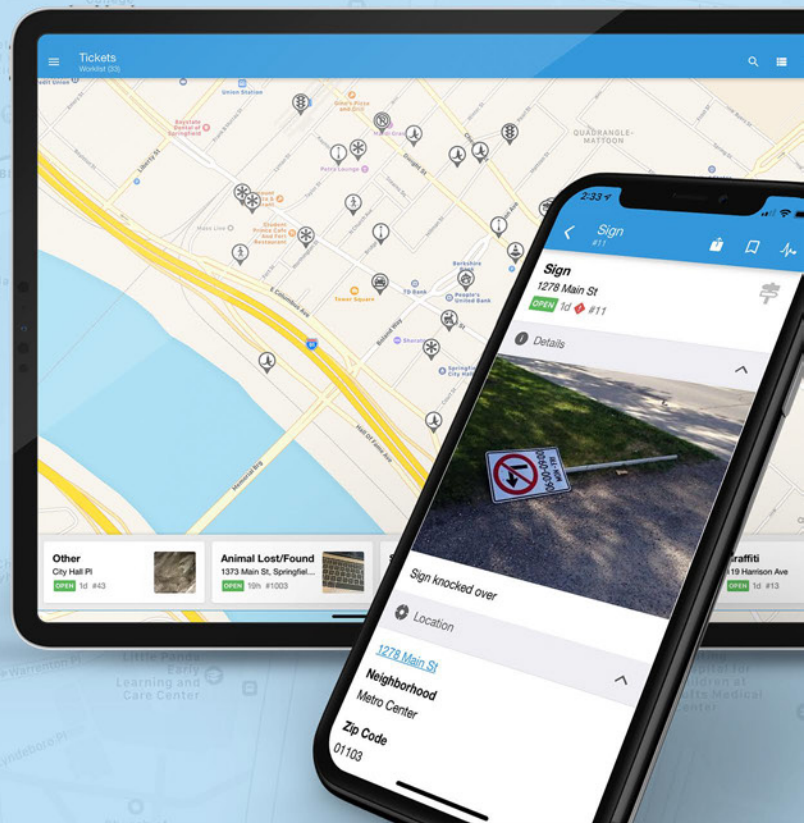


Mobile is in our DNA

Connected Bits has been at the forefront of enterprise mobile technology for over 15 years. Our proven applications have been used by millions of users worldwide.

Spot Workers utilizes the unique capabilities of mobile devices to make your team more efficient.

Join other major cities and organizations like San Francisco, Chicago, and Boston in using Spot Workers to unlock your mobile workers' full potential.



One Hardy Road, Suite 208
Bedford, NH 03110

Phone: +1 603.889.2200
Email: info@connectedbits.com